

# Mrs Ann Adlington – Curriculum Vitae

## Personal Profile

I am an innovative entrepreneur who's drivers are vision, values & ethics  
I love to DRIVE change and enjoy risk taking for the long-term results.  
I enjoy conceptualising short & very long term issues, including complex customer care issues to all 5 sets of customers, business and educational innovation. I have had the privilege to interface with a wide variety of people as well as Royalty, Multi-nationals, SME's also UK ltd businesses.  
I am not comfortable with being boxed in, or going against my values.

## Personal Details

Address: Bassett's Lookout, Northside, Birtley, Chester-le-Street  
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E-mail: annadlington@btinternet.com  
D.O.B.: 13/08/49  
Marital Status: Married

I hold a full, clean, UK car and motorcycle license since 1966.

## Professional Training and Education (from 1990)

<u>Course Title</u>	<u>Date</u>
Director PCC LTD	2001-2002
DUBS: Innovation Course	1998-99
DUBS: Certificate in Financial Management	1998
DUBS: Diploma in Business Management	1997
DUBS: NVQ Level 5 in Business Management	1996-7
TDLB: D34	1995
TDLB: D32 and D33	1994
Certificate of Education	1993-4
City and Guilds 7307	1993
City and Guilds 7750 (Qualified with a Distinction)	1991
Durham University Growth Programme	1990-1991

## Career History

New Business Formed Ann & Arthur Adlington Ltd	2002 (Aug)
Ethos Director of The PetCareCo Ltd.	2001-2002 (July)
Managing Partner of Triple 'A' Animal Hotel and Care Centre	1983-2001
Managing Partner of Motor Factors and Retail Outlet	1970-1987
Nursing prior Pre-nursing college course	1967-1972

## Interests and Achievements

### Business Activities

- New business developed with Management, Property, and Conservation divisions.
- Buy out by FMGB (MARS) of Triple A to take Strategy and concept Global European Company Development of PCC
- I have driven my companies to achieve local and national awards.
- I give presentations locally, nationally and internationally on best practices.
- I was the driver of my company to becoming the first Investor in People and ISO 9001 accredited centre in the industry.
- I link values to EFQM model and best practices including emotional Intelligence.
- I enjoy challenges within my values and developing positive results from them.
- I enjoy leading a team to produce the best results possible.
- I Love the 5 sets of Customers, and developing Delight for them Adding Value.
- I believe in using intuition linked to statistical analysis for TQM, and business development.
- I have been involved in various UK Ltd projects.

### Related Interests

- Education & delivery of presentations at seminars, universities etc.
- I enjoy involvement in innovation, especially linking to values. Also in evaluating their success with the 'Customers' that are using them.
- School/Colleges/Universities/Business forums etc Networking.
- SME Business Development.
- NVQ Development & HR Issues.
- I love to conceptualise issues and develop visionary strategies from them.
- R&D and marketing is a buzz.
- I have an interest in the medical reviews into the linkage of Animal and Human diseases (both established zoonoses and through new research).
- I have a strong interest on Work Life Balance, Diversity including equal opportunities.

### Hobbies and Other Interests

- Reading and Internet
- Charity work
- Writing
- Philosophy
- Toxicology
- Management Coaching
- Epidemiology
- Research
- Gardening
- SME development
- SME takeovers

### Personal Interests

- Grandchildren
- Family
- Pets
- Travel
- Holidays
- Motor Cycles
- Writing books
- Conservation and environment
- Horticulture and Rural Issues
- Learning and self-development

### Press Contacts

BBC - Railton Howes

Journal & Chronicle - Louise Redwood 0191 4784321 / 07747608181